

# Newgate Update



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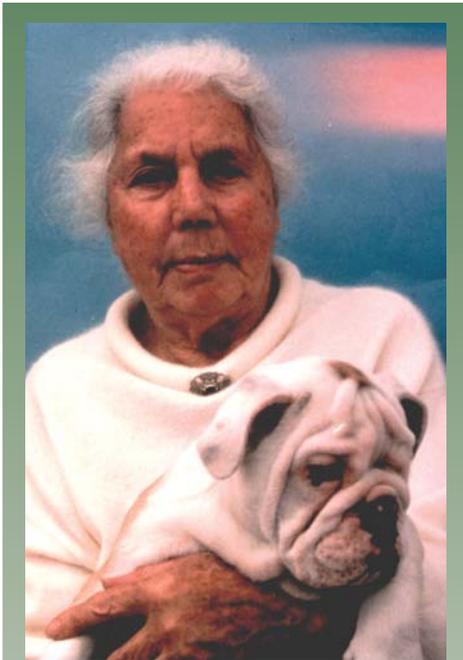


## Walk On

Pictured above on the ½ mile walkway are a few of the Saturday staff & their charges, on their afternoon constitutional. Up front & keeping it in the family are the Watkins brothers Paul, Karl & Adam.

## Double Spin

I'm sure not many people would admit to getting over excited about a pair of industrial washing machines, could Joel be the exception? Joel said, "The new washers are wonderful not only quick, but they use less water and power than the old machines. We do an awful lot of washing, towels for the Grooming Room and Vetbed (an artificial sheepskin) for each dog and cat. The Vetbed is changed every few days, so during an average day we wash over 100 sheets of Vetbed! Thank goodness we don't have to iron them as well!"



Jess Millett 1902 – 1998

## Sixty Years Young (1948 to 2008)

Jess Millett or Grandma (as she was affectionately known to all staff) founded Newgate Kennels & Cattery 60 years ago back in 1948. At that time there was only one kennel block, "The Top Kennels", this had 6 rooms & was built in the early 1940's for the resting of racing Greyhounds from the Bellevue Greyhound track in Manchester. Over the 60 years the business has welcomed ongoing development & improvements. Now set in 16 acres we are a modern 200 bed hotel, for dogs, cats & small animals, employing 30 staff.

Through all the changes there is still one thing we all follow & that is our founder's ethos, which is to look after the pets as though they were our own,

Thank-you Grandma!

## Welcome

Pictured below are Michael, Dawn & the Terras family (Charlie, Gus and Ricky). Michael joined the company back in May & Dawn in November. Both have settled in really well & have become part of the team. At present they are studying hard for their NVQ II in Animal Care.



## Buon Appetito!

Pictured above are Jenny & Marie making breakfast. Each meal is individually prepared according to the pets own diet card.

Marie will be going on maternity leave shortly, awaiting her second baby who is due in February. Will it be a boy or a girl?



## Investors in Man & Dog

It was cause for celebration when Newgate kennels & Cattery continued to be recognised for a further 3 years as an Investor in People Company. The assessor said not only did the business meet all the standards but exceeded them in many areas. Well Done Everyone!

Phil 'B' said, "It's great news we have a great team spirit here at work & all support each other. Since being with the company I have gained 5 various NVQ's (National Vocational Qualifications) and attended numerous day workshops including First Aid and Risk Assessment. I now help with the coaching & training of my colleagues".

In fact the current 13 full time staff between them hold an amazing 31 NVQ's ranging through levels 1 to 5 & in diverse areas from Animal Care, Grooming, Customer Service, Management & even one in Woodwork Construction!



## We're nearly there?

Pictured above, standing in front of Sark are a few of the Sunday staff – being a Sunday the JCB was at rest (Colin our builder was, er, at church?)

The last two replacement kennel blocks, Jersey & Sark are finished! The end is in sight for our 10 year complete refurbishment which started back in 1999. All that is left is the internal refurbishment of 5 more kennel blocks, the roofing over of the remainder of the walkways, the reinstatement of the small walkway & large grass exercise paddock, landscaping, oh & the extension of the food preparation area & the new bed store &.....



## Ready to Serve

In our refurbished reception, four smiling faces; Phil 'P', Sophie, Gemma & Vicky. This area is now far more welcoming & the TV screens with live pictures of the cat patios, dog exercise runs & walkway have proved to be a real hit!

Whilst Gemma & Vicky continue to work as part of our grooming team they along with Sophie have just completed their NVQ II in Customer Service. Well done Girls! Sophie is now a Trainee Supervisor & is studying for her NVQ III in Animal Care. Phil 'P' already has four NVQ's under his belt and as newly appointed Trainee Assistant Manager is at present studying for an NVQ in Management.

## Rewards for All

Pictured right is Harry (one of our permanent residents) checking out the latest range of food on sale at Newgate. Following on from the successful opening of the new sales area last year, 2009 welcomes the launch of the "Newgate Shop Sales Reward Card". For every £5 spent in the sales area you will be given a reward sticker, collect 20 and receive £5 of pet accessories or food, this equates to a 5% discount! Our way of saying, Thank-you!



### PLEASE REMEMBER

#### Newgate Kennels' extra busy times are:

February Half Term	13th Feb. - 28th Feb.
Easter Holiday	3rd April. - 20th April.
May Bank Holidays	1st May. - 31st May.
Summer Holidays	19th June. - 28th Sept.
October -Half Term	9th Oct. - 6th Nov.
Christmas and New Year	18th Dec. - 4th Jan.

Whilst we advise 6 to 8 weeks notice for bookings, we cannot guarantee accommodation during these extra busy times.

**PLEASE  
BOOK  
EARLY**  
to avoid  
disappointment!

All dogs need  
to be in by 2pm!

For opening hours and current charges please see our general information leaflet.

## DON'T FORGET!

- Kennel Cough Vaccine (for dogs), this is now required throughout the year.
- Annual Vaccinations (for all Animals), to be up to date.