

*Go on, spoil them!*

Our trained staff are waiting with a range of spa treatments to spoil even the most spoilt.



Check out the *Newgate Spa* the next time you check in

## The Spa at Newgate

Check into Newgate and check into our 5 star dog spa!

We have always prided ourselves in the grooming service for residents and day guests. This has just got even better! Clare & Jenny are thrilled to introduce a new range of spa shampoos and spa treatments from Tropiclean.

The ultimate Spa day awaits your dog, please ask for a copy of your Newgate Spa Brochure.

## Availability at Newgate

I know we ask you every year to book early but the situation has just got worse! 2012 saw 4 more kennels in the area close and with only one new kennels, Wags (near Knutsford) opening, demand is going to be great. Below, our extra busy times for this year.

### PLEASE REMEMBER Newgate Kennels' extra busy times are:

February Half Term	8th February -28th Feb
Easter holiday	22nd March – 8th April
May Bank Holiday	3rd May – 4th June
Summer Holidays	21st June – 16th September
October Half Term	11th October – 4th November
Christmas and New Year	20th December – 6th January

**PLEASE BOOK EARLY**  
to avoid disappointment!  
All dogs need to be in by 2pm!

### DON'T FORGET!

Kennel Cough Vaccine (for dogs), this is now required throughout the year.  
Annual Vaccinations (for all Animals), to be up to date.

## The Catterys at Newgate

"No noticeable change" agrees Lily. Together with all the dog rooms the catteries existing conventional bulbs (including fluorescent tubes) have been replaced with LED lighting, a total of 175 bulbs and 153 tubes! The obvious energy saving helps not only to reduce our carbon footprint but enables us to keep our prices down. The result of which means no increase in boarding charges for 2013 (please see Drugs at Newgate for the exception).



## The Woodland at Newgate



Pictured left is Dane eagerly awaiting the opening of the new 1 mile woodland walkway which meanders over heath land and through birch and oak trees. This new walkway is in addition to the two existing walkways. All 3 are within the kennels 16 acres and for your dog's security are enclosed by a 2m high fence. Colin (in the flat cap) is Newgates resident builder of 15 years. Along with help from Phil P, Lee, a motorised wheelbarrow and using locally recycled tarmac from Hawthorn Lane and Oak Lane have created this wonderful new all weather walkway.

## The Newgate Class of 2013



Pictured above are Lucy (with Arthur), Olivia (with Jess) and Ellie (with Tuppence). Lucy, Olivia and Ellie are due to complete their level 2 in Animal Care this year all under Tuppences watchful eye. Whilst the twins, Arthur and Jess are spending their time having fun and driving Tuppence to distraction!

# The Shop at Newgate

With prices guaranteed below RRP many of you have supported and enjoyed the shop and as a thank-you we have always had a loyalty scheme in place. We are now pleased to offer you the **new improved Shop Loyalty Card** which logs all your purchases and rewards you with money off your future purchases.

To obtain your new Shop Loyalty Card please ask at reception. Please note during 2013 we will still honour the existing card and sticker scheme.



## Pet Food at Newgate

Rotherwood Mill Premier Pet Food

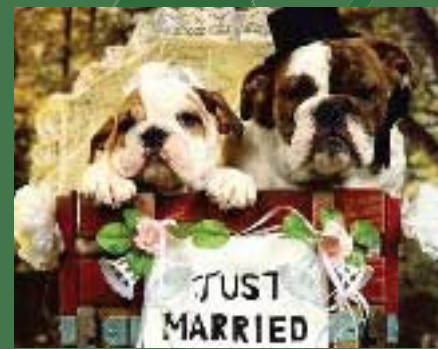
"Not another pet food", I hear you cry, but we make no apologies, YES! Our weekly deliveries still allow us to order in most pet foods, but why not give Rotherwood Mill a try, it comes with a no quibble guarantee, "If you and your pet are not 100% satisfied – a full refund awaits". Rotherwood Mill made here in the North West, fills the gap for a premium pet food at a sensible price. Please ask for more details.

## Drugs at Newgate

Daily we have 9 drug rounds, starting at 8.00 am running through to 11.00 pm. We are able to administer ongoing medication such as skin creams, ear and eye drops, oral drugs and non intravenous injections (such as insulin).

In the past we have not made a charge for this service, but due to the increased number of pets on medication we have had to review this situation. From February 2013, pets will not receive the discount for length of stay if they are on more than simple medication. This means they will be charged at the 1 to 3 day rate whatever the length of stay. We don't want to be seen to penalise clients for having poorly pets but we hope you can appreciate the cost implications of which we can no longer absorb into the daily rate.

Please contact us if you would like more information on Drugs at Newgate.



## Weddings at Newgate

Perhaps not everyone's idea of a wedding venue, but 3 of Newgates staff did tie the knot in 2012 and not all to each other - but almost! Lee (a part time member of staff) married his sweet heart Maddie at a ceremony in Blackpool followed by a honeymoon sight seeing in China. Sophie and Phil P (both assistant managers) celebrated their wedding locally at the Sandhole Barn, their honeymoon was snorkelling in the Maldives!

*Congratulations to the happy couples.*



## STOP PRESS...

Tuppence wants you all to know that apart from Christmas Day & New years day the reception and shop are now open 8.00 - 6.00, 7 days a week. **Don't forget dogs must always be in before 2.00!**