



Jenny takes a selfie in the Spa with her grooming colleagues, Phil H, Clare, Ellie & Lisa.

Grooming Marvellous

An average day will see the spa team pamper over 30 of our 4 legged clients. With treatments including any combination of a groom & spritz, invigorating "Eco Health" shower, blueberry facial (Tuppence's favorite), a balm paw treatment to a full cut & blow. With most clients making their next appointment on collection, 3 weeks' notice is the norm for availability.

Tuppence says, "Sorry"

Why the glum face Tuppence? Well it has to be the No Vacancy sign, it's been in constant use again and we don't want you to hear us say "Sorry we're full" so, please, please book early. A lot of clients now sit down at Christmas time and map out the coming year. Booking 12 months ahead is becoming the norm, especially for the annual summer holiday.



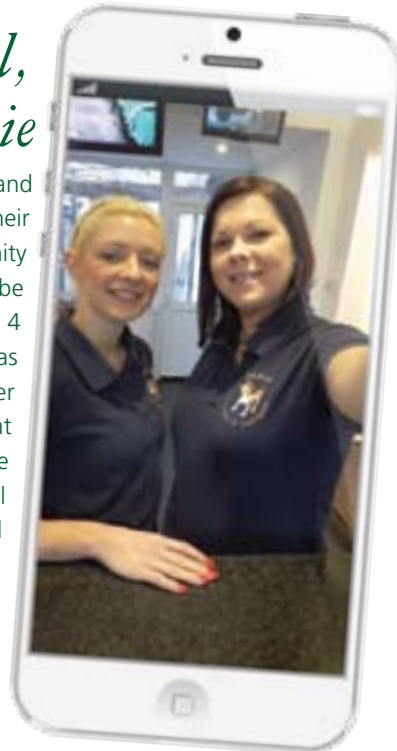
Sophie takes a selfie in reception with Rachael.

Joel takes a selfie with Tuppence and Pat in the office.

Not only grain free but delivered too

We stock a wide range of dog and cat foods, Lily's Kitchen, Skinners, James Wellbeloved to name a few, but far ahead in sales is our own branded food, Rotherwood Mill. Made here in the Northwest from the best ingredients it comes in various flavours and life stages. It also comes with a no quibble full refund if you & your pet are not 100% happy and also we will deliver to your door, please ask for details.

Phil B takes a selfie in the shop with our latest Grain Free dog food.



Welcome Rachael, Good Luck Sophie

A Big congratulations to Sophie and husband Phil P who are expecting their first baby. Sophie will be on maternity leave during 2015, so you will be seeing a new face joining the 4 existing receptionists. Rachael has worked here at Newgate for over 7 years, firstly part time whilst at school and college and then full time from 2012. Rachael has a Level 3 extended diploma in Animal Management and is currently studying along with Lucy for her NVQ II in Customer Service.

PLEASE REMEMBER Newgate Kennels' extra busy times are:

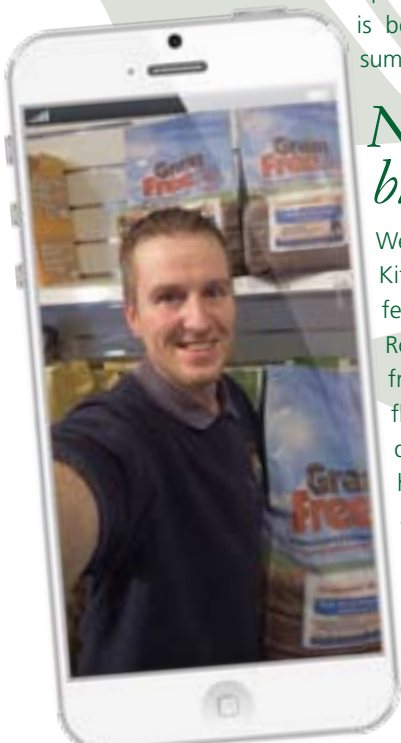
February Half Term	13th February – 2nd March
Easter holiday	27th March – 13th April
May Bank Holidays	1st May – 1st June
Summer Holidays	26th June – 14th September
October Half Term	16th October – 2nd November
Christmas and New Year	18th December – 4th January

PLEASE BOOK EARLY
to avoid disappointment!
All dogs need to be in by 2pm!

DON'T FORGET!

Kennel Cough Vaccine (for dogs), this is now required throughout the year.
Annual Vaccinations (for all Animals), to be up to date.

It's selfie time! More photos overleaf...



Susan, Fred & Friends

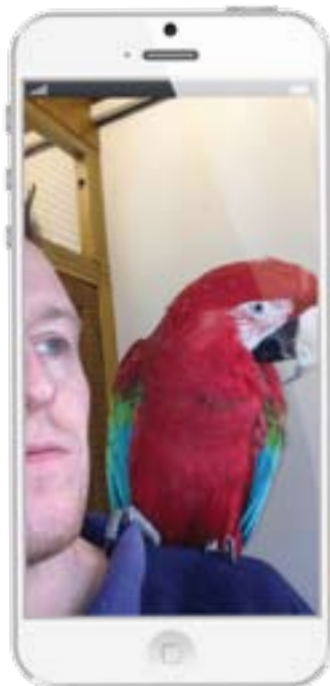
Susan and Fred have again been turning a few heads in the scarecrow world. Firstly they took part in the Wilmslow Scarecrow festival (organised by the local Rotarians). Then it was the MND Ice bucket challenge where they both got drenched but helped raise over £1,000. They were also asked to audition for the McCain baked potato advert (in conjunction with the television programme Emmerdale). When they found it was down in that London place they declined, whilst Susan is a good time girl she's also a bit of a home bird.

Emma takes a selfie with Fred, Susan, Jess, Georgia, Ben and Matthew.

There's always one

Karl is currently studying on day release for his NVQ in Animal Care at Lite Ltd College, whilst Alice and Katie joined us last year after both studying Animal Management at Reaseheath.

Karl photo bombs Alice, Arthur, Jess & Katie's selfie.



Elliot and yes Phil B

Phil B almost takes a selfie, at least Elliot (an 11 year old Macaw and frequent guest) got in the shot.



When 2 become 4

You can imagine the excitement amongst all the staff when Lily the Chihuahua gave birth whilst staying with us. Lily & Leo are the very proud parents of Chloe & Coco, now all frequent visitors, they make the perfect family.

Jess takes a selfie with Lily, Jasmine, Rob and Natasha, in front are Chloe, Leo, Coco & Lily.

Didn't we do well!

As an Investor in People Company we are assessed every 3 years. First recognised in 2000, we have passed with flying colours ever since. Well done everyone and the blue plaque can stay on the wall for another 3 years!

Stuart takes a selfie with some of his colleagues.



Masters of.....the Sky

With over 50 years' experience Skymaster Air Cargo transport pets all around the world from Manchester and the London airports. Based at the World Freight Centre here in the northwest they provide a very personal caring service and can advise on all necessary regulations and paperwork.

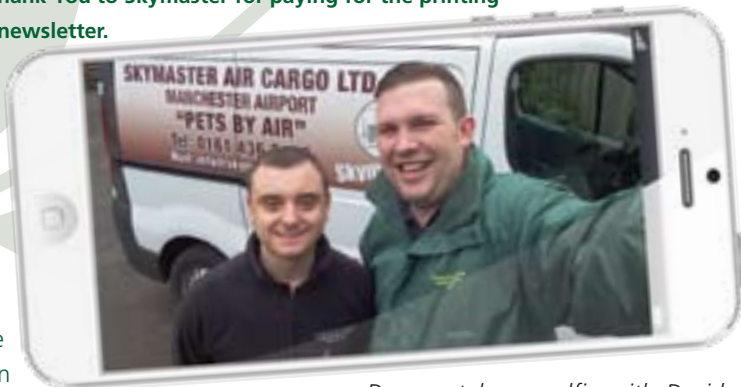
Skymaster can be contacted on 0161 436 2190 info@skymaster.co.uk

A big Thank You to Skymaster for paying for the printing of this newsletter.

Lee takes a selfie in the 3 acre field with Colin, Phil P and Josh.

Grow your own & it's legal

Colin is being a bit premature with the chainsaw as it will be another 3 years before harvest time. After installing the biomass boiler in 2013 we have been trialling different trees in a hope of growing some of our own fuel. In the photo is Salix Triandra x Viminalis (willow) which grew a staggering 1.5 metres in only 8 months, something tells us we've found the one, let coppicing commence.



Duncan takes a selfie with David and their lovely Skymaster van.