

Newgate Update



Wilmslow Cheshire SK9 5LL Telephone: 01625 525 409



WELCOME

Pictured left are Sarah, Boris and Clare. Sarah joined the full time team last year after gaining her B-Tec National Diploma in Animal Management. At home, Sarah has a springer spaniel called Henry and a 'fat cat' called Josh. Boris is enjoying some extra t.l.c. and grooming during his extended stay, whilst his owners move house.



ON-LINE

Whilst the telephones are manned during business hours, our two administrators, Pat and Trisha are on hand Monday to Friday from 10 am to 2 pm to answer your queries and make bookings by phone. Now up and running we have our 'lap dog' to accept your e mail enquiries. These can be made via our web site, HYPERLINK "<http://www.newgatekennels.co.uk>" www.newgatekennels.co.uk and our dedicated e mail address which is newgatekennels1@btconnect.com. On week days we aim to answer your e mails within 24 hours and Saturday and Sunday within 48 hours.

BLOOMING MARVELLOUS

Pictured below are Erica and Joel, surrounded by some of the staff in the new staff garden. Situated beyond the fountain, the garden is overlooked by two of the catteries. Diverse planting of seasonal and evergreen foliage help to encourage wildlife habitation.



and relax.....

A friend of the kennels, Debbie Hodgkiss who is both a qualified animal behavioural advisor and Animal Bach Practitioner, very kindly came and gave an interesting and informative talk about the benefits of using Bach Flower Remedies with animals. The talk was held in the staff room and Debbie even supplied refreshments. If you would like any further information regarding the Bach remedies or animal behaviour problems, please contact Debbie on 07736714566.



YES HENS!

Another 1st – Tal and Pip proved very popular when they came to stay – one egg each every morning and they only eat organic food! Pictured with our feathered friends are groomer and supervisor Marie and Stuart who is studying for his N.V.Q in Animal Care.



WELL DONE!

It was a double celebration when the boys achieved their N.V.Q.'s in Animal Care. Phil P (left) gained his level III and Ben (right) his level II. While they agree that they have both done well, they are in total disagreement regarding football. Phil P supports Arsenal, whilst Ben is Manchester City's self appointed No. 1 fan!



AT YOUR SERVICE

Pictured right are Sam, Gemma, Sophie and Vicky with Pam from Lite Limited. Pam is helping train the four girls, to enable them to achieve their N.V.Q. level II in Customer Service. Pam, along with her colleagues from Lite Limited, also provide the N.V.Q. training in Animal Care.



ANOTHER LANDMARK

Colin, Ken, Dave and Phil H (kneeling), fix the Borneo name sign on another completed replacement kennel building. The original kennel name was given over 50 years ago to mark the occasion of two of the directors, Erica and Joe Millett, meeting and marrying out in Borneo.



RED – It's the new black

Jenny and Phil B help Harry decide on the latest in canine haute couture. It was smiles all round when the new sales area opened for business. We now carry a far larger stock of pet products and a weekly delivery from our wholesaler allows us to order food in, at very competitive prices. Please ask at Reception or by phone, for an up to date price on most pet foods.

PLEASE REMEMBER, Newgate Kennels' extra busy times are:

February Half Term	8th Feb. - 25th Feb.
Easter Holiday	14th Mar. - 31st Mar.
Spring Bank Holiday	2nd May - 12th May
Summer Holidays	20th June - 29th Sept.
October -	
Half Term/Bonfire Night	10th Oct. - 6th Nov.
Christmas and New Year	19th Dec. - 5th Jan.

Whilst we advise 6 to 8 weeks notice for bookings, we cannot guarantee accommodation during these extra busy times.

PLEASE BOOK EARLY
to avoid disappointment!



IT'S A FAMILY THING

Cousins Melissa and Rachel are two of our regular Sunday staff. Their mothers' Jane and Katherine also worked at the kennels when they were teenagers. Joel said it was quite frightening where the time goes – in fact it was over 20 years ago! Pictured with the girls are Ben and Susan.

- For opening hours and current charges please see our general information leaflet.
- All dogs need to be in by 2pm! **DON'T FORGET!**
- Kennel Cough Vaccine (for dogs) between 1st April and 1st November and annual vaccinations (for all Animals) to be up-to-date!