## 2019 Issue 19

Wilmslow Cheshire SK9 5LL Telephone: 01625 525 409





Kennels & Cattery

www.newgatekennels.co.uk email:info@newgatekennels.co.uk

Photographed are our junior staff. They work either a Saturday or Sunday and extra days

Welcome to our world, one of calm routine and Radio 2. We are a happy dedicated team numbering 40 and ranging in age from 16 to 69 years old.



Ed, Tia, Megan and Sophie, our Saturday juniors with the Nash family

during the school holidays. Many of our full time staff started this way. Working alongside qualified colleague а whilst they complete their Newgate Diploma, all under the watchful eye of managers Phil B and Phil P. Charlotte M started as a Sunday junior back in May 2015, currently on a gap year from University Charlotte said "I love working here at Newgate, spending time with some amazing pets and saving up so I can go traveling to the Far East later in the year".

Jewgate Spa

Above, our Sunday juniors. Molly, Becky, Charlotte M, James, Helen and Henry with Rosa.

Our ever popular Newgate Spa has 3 very talented groomers, Clare, Jenny and Ellie. The regular grooming days are Tuesday to Saturday. We have appointments in the morning, afternoon and all day, in addition we have our Groom & Crèche. This is a morning in the kennels (including a walk) and then the afternoon in the Spa for a bath or trim and bath. Due to many of you having your dogs groomed on a regular basis we tend to be booking 3 weeks ahead. Please call 01625 525409 for availability.



Clare, Jenny and Ellie

## Food for thought

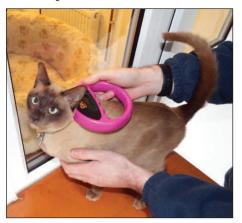
"Not another dog food", we all cry. Yes this time it's the turn of the celebrity Paul O'Grady. Paul with his canine connections has put his name to a complete dog food developed by the British firm, Burgess. We have tried it for our own pets and they really liked it. We have it in both the small and large sizes. We are also stockists for Lily's Kitchen, a quality range of both dog and cat food. Raw food is also becoming more popular, so much so that as a stockist of Natural Instincts (frozen raw food) we have just bought a second freezer.

Finally don't forget we have our own competitively priced complete dog and cat food, Rotherwood Mill, produced here in the Northwest and as with all food we sell there is a no quibble money back guarantee if you (or your pet) are not satisfied,



The shop at Newgate, which is open 7 days a week from 8.00am – 6.00pm.

### Got your number - or have we?



You may recall in last year's newsletter that we asked for your co-operation to complete an update sheet. This was to ensure that we had all your current details. Then early in 2018 we were informed that defra (Department of the Environment, Fisheries and Rural Affairs) were bringing in new licence conditions for kennels and catteries. These came into force on 1st October 2018, there are a lot of changes, not only for us but also for you. A few examples are a record of all identi-chip numbers, flea and worming details and if you have more than 1 dog or cat, written consent for them to share. The good news is that you didn't waste your time filling out an update form in 2018. The bad news is that this year to meet the new regulations you will need to fill out a new registration form for each of your pets, sorry and thank you for your co-operation, in advance!





# Blowing hot & Cold

A question we are often asked in the winter, "Will my pet be warm enough?" Then during last year's wonderful summer, guite the opposite, "Will my pet be cool enough?" The answer is a double Yes. Due to the design of all the pet accommodation we are able to keep a constant temperature of 21 degrees, throughout the year. All the brick buildings are cavity wall insulated with UPVC double glazed windows and doors. Surrounding trees combined with low eaves, vents and windows ensure a cool summer. Whilst for the winter we have our Austrian made ETA biomass boiler. We have a delivery of woodchip every 2 weeks. This is "blown" into our hanger sized fuel store, an auger then delivers the wood chip to the 130 KW boiler which in turn heats up the 2,200 litre buffer. A very big pump then sends the hot water to 145 separate radiators which keep us all nice and toastie!

**2019** Availability Two years ago we produced an A5 calendar similar to this one showing extra busy times (school holidays). Since then we have had many requests for an annual calendar. So once you have read the newsletter fold it in half and pin me on the notice board!

-	_	_	_																	_											
January 2019								February 2019							7		March 2019							April 2019							
S	м	т	w	Th	F	s	s	м	т	w	Th	F	s		s	м	т	w	Th	F	s		s	М	т	w	Th	F	s		
		1	2	3	4	5						1	2							1	2			1	2	3	4	5	6		
6	7	8	9	10	11	12	3	4	5	6	7	8	9		3	4	5	6	7	8	9		7	8	9	10	11	12	13		
13	14	15	16	17	18	19	10	11	12	13	14	15	16		10	11	12	13	14	15	16		14	15	16	17	18	19	20		
20	21	22	23	24	25	26	17	18	19	20	21	22	23		17	18	19	20	21	22	23		21	22	23	24	25	26	27		
27	28	29	30	31			24	25	26	27	28				24	25	26	27	28	29	30		28	29	30						
															31																
	May 2019							June 2019							July 2019								August 2019								
S	м	т	w	Th	F	s	s	м	т	w	Th	F	s		s	м	т	w	Th	F	s		S	м	т	w	Th	F	s		
			1	2	3	4							1			1	2	3	4	5	6						1	2	3		
5	6	7	8	9	10	11	2	3	4	5	6	7	8		7	8	9	10	11	12	13		4	5	6	7	8	9	10		
12	13	14	15	16	17	18	9	10	11	12	13	14	15		14	15	16	17	18	19	20		11	12	13	14	15	16	17		
19	20	21	22	23	24	25	16	17	18	19	20	21	22		21	22	23	24	25	26	27		18	19	20	21	22	23	24		
26	27	28	29	30	31		23	24	25	26	27	28	29		28	29	30	31					25	26	27	28	29	30	31		
							30																								
	September 2019								October 2019								November 2019								December 2019						
s	м	т	w	Th	F	s	s	м	т	w	Th	F	s		s	м	т	w	Th	F	s		s	м	т	w	Th	F	s		
1	2	3	4	5	6	7			1	2	3	4	5							1	2		1	2	3	4	5	6	7		
8	9	10	11	12	13	14	6	7	8	9	10	11	12		3	4	5	6	7	8	9		8	9	10	11	12	13	14		
15	16	17	18	19	20	21	13	14	15	16	17	18	19		10	11	12	13	14	15	16		15	16	17	18	19	20	21		
22	23	24	25	26	27	28	20	21	22	23	24	25	26		17	18	19	20	21	22	23		22	23	24	25	26	27	28		
29	30						27	28	29	30	31				24	25	26	27	28	29	30		29	30	31						
							_		_	_																					

#### **AVAILABILITY**

With many clients now booking a year ahead we are getting booked up far quicker. This applies especially to the Summer holidays and Christmas. Weekends go first, especially Saturday nights. In fact the only "quieter" periods we have are the months of January and November. To try to help the situation we do limit the number of new clients we register.

#### PLEASE REMEMBER

Newgate Kennels' extra busy times are:

#### 2019 School Holidays

February Half Term

15th - 24th February

Easter 29th March- 23th April

Spring Bank Holiday

3rd - 13th May

Whit Week

24th May - 3rd June

Summer Holidays

5th July - 2nd September

October Half Term

18th October - 4th November

Christmas & New Year

16th December - 4th January 2020

### TEL 01625 525409 8.00am - 6.00 pm DON'T FORGET VACCINATIONS!

Kennel Cough Vaccine (for dogs) this is required throughout the year. Annual Vaccinations for all pets, please bring your up to date certificates when checking in.



Please visit, www.newgatekennels.co.uk