

# Set in 16 acres of Cheshire countryside we provide the following facilities

- **Dogs**, heated kennels with ensuite covered patios, separate large exercise runs, a grass paddock & three all-weather walkways.
- Day Creche, we offer a day care service for dogs (see over for special rate).
- Cats, heated chalets with ensuite covered patios overlooking the gardens.
- **Small Animals,** 4 secure gardens and a heated room, for Rabbits, Guinea Pigs, Birds, Fish & more!
- Hens, 4 hen coops with ensuite grass runs.
- Grooming Room, modern fully equipped facilities for trimming & bathing.
- **Pet Shop,** attached to our reception area, our shop stocks a wide range of beds, collars, leads, brushes, chews, treats, toys & food.

## **Business Hours**

Whilst the kennels are staffed 24 hours a day, we ask clients to respect our business hours.

### We are open 7 days a week.

#### **ALL PETS:**

<u>Check-in</u> between 8.00am - 2.00pm. <u>Check-out</u> 8.00am - 6.00pm (surcharge if collected after 2.00pm). Shop, enquiries and grooming appointments between 8.00am - 6.00pm.

Please note, in the interest of well-being, **NO PETS WILL BE ACCEPTED FOR CHECK-IN AFTER 2.00pm.** 

The reception will be closed on Christmas Day and New Year's Day.

# **Busy Times**

The kennels and cattery are busy throughout the year. For trimming we strongly recommend you make your next appointment on collection. For boarding we advise at least 12 weeks' notice, although even with this notice we cannot guarantee availability. Our only quiet months are now January and November.

#### Peak Periods are:

- February Half Term (last 2 weeks in Feb)
- May (2 x Bank Holidays)
- October Half Term (last 2 weeks in Oct)
- Easter (first 2 weeks of April & Easter weekend)
- Summer (June to September)
- Christmas and New Year

# 1st January 2026

# **Boarding Charges**

	Overnight Boarding:			Day Creche:			Groom & Creche: (In addition to Grooming Charge)		
	Single Pet	2 Pets Sharing	3 + Pets Sharing	Single Pet	2 Pets Sharing	3 + Pets Sharing	Single Pet	2 Pets Sharing	3 + Pets Sharing
SMALL DOG e.g. Westie size	£33.00	£23.50 (each)	£21.00 (each)	£29.00	£21.00 (each)	£17.00 (each)	£16.50	£11.00 (each)	£9.00 (each)
MEDIUM DOG e.g. Springer Spaniel size	£34.50	£25.00 (each)	£22.50 (each)	£30.50	£22.50 (each)	£18.50 (each)	£19.00	£13.50 (each)	£11.50 (each)
LARGE DOG e.g. Labrador size	£36.00	£26.50 (each)	£24.00 (each)	£32.00	£24.00 (each)	£20.00 (each)	£21.50	£16.00 (each)	£14.00 (each)
XL DOG e.g. Newfoundland size	£37.00	£27.50 (each)	£25.00 (each)	£33.00	£25.00 (each)	£22.00 (each)	£24.00	£18.00 (each)	£16.50 (each)
CATS	£18.00	£14.00 (each)	£13.00 (each)	£17.00	£13.00 (each)	£11.00 (each)			
GUINEA PIGS	£6.00	£5.00 (each)	£4.00 (each)						
RABBITS	£8.00	£7.00 (each)	£6.00 (each)						

- The above prices are a general guide. There will be additional charges for pets requiring complex medication whilst boarding. You will be informed at check-in if additional charges apply.
- The above charges are for the care of your pet and include food, exercise, heating, insurance and VAT.
- Our daily charge runs from 2.00pm. A full days board will be charged for the day of arrival. There will be a surcharge (at the Groom & Creche rate) for pets collected after 2pm.
- Our Day Creche service runs from 8.00am 6.00pm at the discounted rate shown.
- All public holidays will incur a supplement of 1 days board (at the overnight rate).
- There will be a charge for transporting pets to vets for routine and ongoing treatment.
- Only pets living in the same household can share a family kennel/chalet. We cannot mix species.
- No reductions can be made for animals bought in after or collected before the booked dates.

#### Cancellations: For Bookings of between 1 – 14 Days (including day boards)

Notice required: We ask for 7 days' notice prior to the start of the board.

<u>Charges:</u> Less than 7 days' notice prior to the start of the board will incur a charge of 1 day's board. Less than 24 hours' notice or no notification prior to the start of the board will incur a charge of 25% of the board (minimum charge of 1 day).

#### **Cancellations: For Bookings of more than 14 Days**

<u>Notice required:</u> We ask for the same period to cancel or shorten e.g. for a booking of 21 days, we require 21 days' notice prior to the start of the board.

<u>Charges:</u> A period of notice given less than the period booked, will incur a charge of 25% of the board. *If a late booking is due to start within 7 days period, the cancellation rights end on the day of arrival.*